

2025 New Hampshire Individual & Family Plans

A quick summary to support your individual market sales efforts.

Plans available for enrollment directly from Harvard Pilgrim or through [Healthcare.gov](https://www.healthcare.gov).



Important dates

November 1, 2024 through January 15, 2025

- Enroll by December 15 for coverage effective Jan. 1.
- Enroll between Dec. 16 and Jan. 15 for coverage effective Feb. 1.

Updates	Details
Behavioral Health	<p>Grow Therapy: We're excited to expand our nationwide access to virtual behavioral health services with our new partner, Grow Therapy, a leading provider in medication management and virtual outpatient therapy. Our goal is to make behavioral health care as accessible and seamless as other medical services, helping to ensure timely and inclusive care for our members.</p> <p>Autism Care Provider: We have partnered with Autism Care Partners to increase access and advance the quality of care for members with developmental disabilities. Autism Care Partners operates across communities in the Northeast.</p>
Enhanced Rewards	<p>Enroll in the Living Well Program and earn up to \$120 in gift cards by participating in fun and interactive well-being programs such as stress management classes, healthy eating, financial literacy, and self-care.</p>
Health and Nutrition	<p>Good Measures Healthy Weight Program: Individualized coaching by registered dietitians for employees who want to eat healthier, lose weight, or prevent or manage a nutrition-related health condition.</p>
Maternal Health & Family Support	<p>Childbirth Education Classes: Get reimbursed for childbirth education courses. Harvard Pilgrim members can get reimbursed up to \$150 for completing a childbirth education class at a hospital or facility. Taking a class is a great way to build your confidence and prepare for childbirth and early parenthood</p> <p>Tinyhood: Virtual Pregnancy and Parenting Classes</p> <p>Get 1 Month Free followed by 25% off your annual membership. Learn everything you need to know when it comes to birth, baby and beyond. Learn from Tinyhood's expanding library of hundreds of lessons ranging from childbirth, baby care, infant and child CPR, sleep, potty training, toddler behavior and much more!</p>
Pharmacy	<p>2025 Pharmacy Program Updates & Formularies: 2025 Drug lists and formularies will be available online in the fall.</p>

Reminders	Details
<p>Auto payment process</p>	<p>If an existing subscriber is currently enrolled in autopay, their withdrawal will be adjusted to reflect the new 2025 premium. The subscriber does not need to take any action to change the withdrawal amount. If the subscriber has not set up autopay but would like to, they should refer to the instructions enclosed in their monthly invoice to help them get started.</p>
<p>EXPANDED Family-centered Care</p>	<p>LGBTQ+ Health from Included Health offers whole person care focused on LGBTQ+ members and their needs, while working within their health plan ecosystem to ensure members feel safe, understood and supported. Wellthy connects families with dedicated care professionals to help them tackle the logistical and administrative tasks of caring for the ones they love, including themselves.</p>
<p>Purchasing Plans from Healthcare.gov</p>	<ul style="list-style-type: none"> • Individuals and families can purchase Exchange Harvard Pilgrim health plans from the Federal Marketplace. • Visit Healthcare.gov to create an account • Complete and review application • Select a Harvard Pilgrim plan • Pay the new monthly premium by January 1, 2025
<p>Purchasing Plans Directly from Harvard Pilgrim</p>	<ul style="list-style-type: none"> • Individuals and families can purchase off-Exchange health plans directly from Harvard Pilgrim • Visit harvardpilgrim.org to view our plans • Pay the new monthly premium by January 1, 2025
<p>Renewal Process</p>	<ul style="list-style-type: none"> • Exchange subscribers enrolled in a Harvard Pilgrim health plan will be automatically renewed through Healthcare.gov; however, the subscriber should log on to the site and ensure their financial information is updated. • Off-Exchange subscribers will automatically be renewed if they do not make a change and should continue to pay their new 2025 monthly premium by the first day of each coverage month. • Subscribers can view plans and make changes at harvardpilgrim.org/renew • Insurance brokers can view plans and make changes at harvardpilgrim.org/broker <p>Renewal Support</p> <ul style="list-style-type: none"> • Your client renewal report will be available in October • Sample renewal letter packages • Product Mapping Grid – 2024 to 2025 plans

Reminders	Details
Virtual fitness subscription included in \$300 reimbursement	Members are eligible for up to \$150 in reimbursement for a fitness club membership or virtual fitness subscription. Up to two members on a family plan can be reimbursed, up to a total of \$300.
Unlimited acupuncture and chiropractic visits.	Members have unlimited acupuncture and chiropractic care visits for the calendar year. Applicable cost sharing will still apply, according to the member's plan.

* There is a \$300 maximum reimbursement per Harvard Pilgrim policy in a calendar year per family contract. To qualify, a member or one of their dependents must be currently enrolled in Harvard Pilgrim at the time of the reimbursement and an active member of the fitness club for at least four months within a calendar year. Other restrictions may apply. For tax information, members should consult their tax advisor.

Contact Information for Brokers

New Business

Individual Market

New Hampshire Brokers

844-213-1592 | nhindividual@point32health.org

New Hampshire New Members

844-213-1591 | nhindividual@point32health.org

Binder Payments

New Hampshire Brokers: **844-213-1592**

New subscriber calling directly: **844-349-8332**

Medicare

Over 65? Connect with one of our Medicare experts at **877-431-4742**

Renewing Subscribers

New Hampshire

New Hampshire brokers: **844-213-1592**

New Hampshire subscriber calling directly: **855-565-9923**

Existing members

For claims questions, billing questions, to terminate a plan or add/remove dependents: **877-907-4742**

broker_member_inquiries@point32health.org

Broker relations

Commissions, credentialing, agent of record issues

800-424-7285 | broker_relations@point32health.org