Optum Rx®

Medicare Part D Claim Form

Use this form to request reimbursement for covered medications purchased at retail cost. Complete one form per member.
Please print clearly. Additional information and instructions on back, please read carefully.

1. Member information

Member ID (see ID card)		Health plan name		
Group/Employer name		Health plan state		
Last name		First name		MI
Mailing street address				Apt. #
City		State	ZIP	Date of Birth (mm/dd/yyyy)

2. Physician and pharmacy information

Prescribing physician name	Pharmacy name
Prescribing physician phone number with area code	Pharmacy phone number with area code

3. Reason for request Select appropriate options for your request

Filled not using a prescription ID card ☐ YES ☐ NO
Covered under another health plan ☐ YES ☐ NO
- If yes, is this other plan Primary ☐ YES ☐ NO
- If primary, include the explanation of benefits (EOB), primary health plan name: _____
- See section C on back of form – Coordination of benefits

My pharmacy billed the wrong plan ☐ YES ☐ NO
A compound prescription ☐ YES ☐ NO
(Pharmacist must fill out Section B on back of form)
Retroactively enrolled with the plan ☐ YES ☐ NO
Filled while waiting for drug approval ☐ YES ☐ NO

Filled at a non-network pharmacy:
- Illness while traveling outside of service area ☐ YES ☐ NO
- Network pharmacy/mail order pharmacy within reasonable driving distance could not fill in a timely manner ☐ YES ☐ NO
- While a patient at a health care facility (emergency dept., provider clinic, outpatient surgery) ☐ YES ☐ NO
- Due to federal or state emergency/natural disaster ☐ YES ☐ NO

4. Acknowledgement

I certify that the patient for whom this claim is made is covered in this prescription drug program and that the prescription is for the sole use of the named patient. I also certify that the claim(s) being submitted for payment are not eligible for payment under a no-fault automobile or worker's compensation insurance program. I also authorize release of all information pertaining to this claim(s) to the plan administrator, underwriter, sponsored policy holder, and/or employer.

X _____ _____

Member or authorized representative signature **Date**

NOTE: If form is completed and signed by an Authorized Representative rather than the member, an Authorization of Representation (AOR) must accompany the request or Power of Attorney (POA) must be on file with the plan.

Instructions for submitting form

1. Include the original pharmacy receipt for each medication (not the register receipt). Pharmacy receipts must contain the information in Section A (below). If you do not have pharmacy receipts, ask your pharmacy to provide them to you.
2. Read the Acknowledgement (section 4) on the front of this form carefully. Then sign and date. Print page 2 of this form on the back of page 1.
3. Send completed form with pharmacy receipt(s) to: **Optum Rx Claims Department, PO Box 650287, Dallas, TX 75265-0287**.
4. Do not submit a reimbursement request if:
   - Your prescription claim has already been paid by the plan.
   - Your Part D plan copays or costs applied to your deductible.
   - You have been told the claim processed in the coverage gap.

Note: Cash and credit card receipts are not proof of purchase. Incomplete forms may be returned and delay reimbursement. Reimbursement is not guaranteed. Claims are subject to your plan's limits, exclusions and provisions.

Section A – Pharmacy receipts for reimbursement

Use the following checklist to ensure your receipts have all information required for your reimbursement request:

☐ Date prescription filled
☐ National Drug Code (NDC) number
☐ Prescription number (Rx number)
☐ Name and address of pharmacy
☐ Name of drug and strength
☐ Quantity
☐ Prescribing physician name or ID number

Section B – Pharmacy information (for compound prescriptions ONLY)

(Pharmacist must complete and sign)

- List VALID 11 digit NDC number (highest to lowest cost) in the box at right. Include EACH ingredient used in the compound prescription.
- For each NDC number, indicate the metric quantity expressed in the number of tablets, grams, milliliters, creams, ointments, injectables, etc.
- Indicate the TOTAL amount paid by the patient.
- Receipt(s) must be provided with this claim form.

* Individual quantities must equal the total quantity.

† Individual ingredient costs plus compounding fees must be equal to the total ingredient costs.

Rx#		Date Filled		Days Supply	

VALID 11 digit NDC#	Quantity*	Ingredient Cost†
Compounding Fee		
Total		

X _____
Signature of Pharmacist

Section C – Coordination of benefits

Sometimes you can have both Medicare and another insurance plan. They work together to pay claims for the same person. That process is called coordination of benefits. Insurance companies coordinate benefits to:
-Avoid duplicate payments by making sure the two plans don't pay more than the total amount of the claim.

You must submit claims within one year of date of purchase or as required by your plan.

When submitting an Explanation of Benefits (EOB) from another health plan or Medicare: If you have not already done so, submit the claim to the primary plan or Medicare. Once you receive the EOB, complete this form, submit the pharmacy receipts, and attach the EOB. The EOB must clearly indicate the cost of the prescription and amount paid by the primary plan or Medicare.

When submitting a copay receipt: If your primary plan requires you to pay a copayment or coinsurance to the pharmacy, then no EOB is needed. Just complete this form and submit the pharmacy receipts showing the amount you paid at the pharmacy. These receipts will serve as the EOB.

The company does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

Free services are provided to help you communicate with us, such as letters in other languages or large print. You may also ask to speak with an interpreter. To ask for help, please call the toll-free phone number listed on your ID card.

ATENCIÓN: Si habla **español (Spanish)**, La compañía no discrimina por raza, color, nacionalidad, sexo, edad o discapacidad en actividades y programas de salud.

Se brindan servicios gratuitos para ayudarle a comunicarse con nosotros, como cartas en otros idiomas o en letra grande. También puede solicitar comunicarse con un intérprete. Para solicitar ayuda, llame al número de teléfono gratuito que figura en su tarjeta de identificación.

請注意：如果您說中文 (Chinese)，公司不会基于种族、肤色、国籍、性别、年龄或残疾而在健康计划和活动中歧视任何人。

为帮助您与我们沟通，我们提供一些免费服务，例如用其他语言书写的信件或大字体。您也可以要求与口译员对话。欲寻求帮助，请拨打您的 ID 卡上列出的免费电话号码。